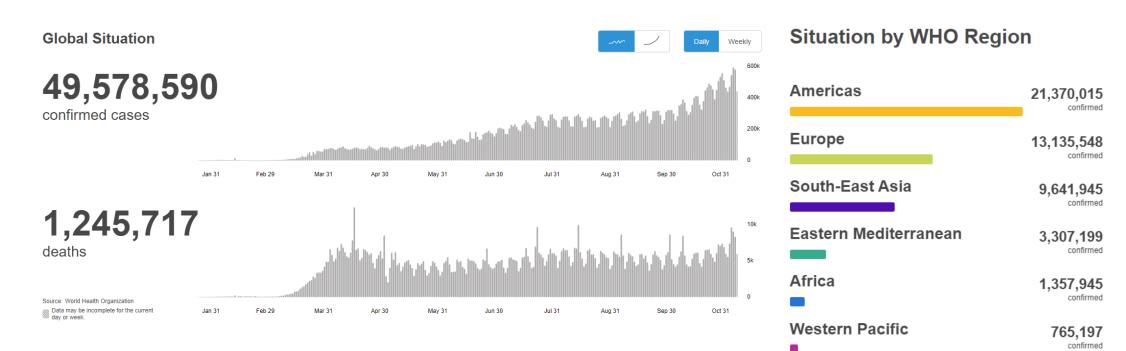


BUSINESS CONTINUITY PLANNING

amidst Coronavirus Disease 2019 (COVID-19)



Current Situation

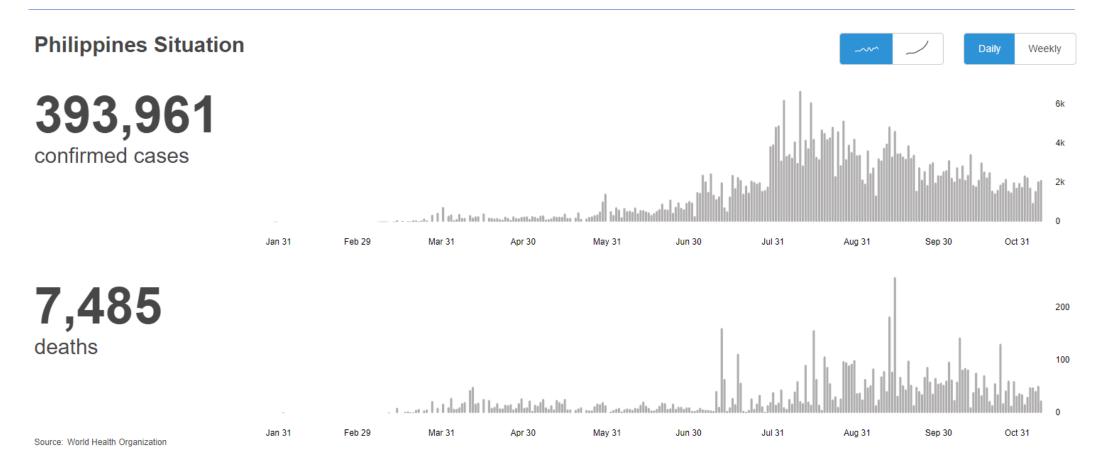


Source: World Health Organization

Data may be incomplete for the current day or week.



Current Situation





[DTI] Response/s to the PH State of Calamity

- Issued and implemented Price Freeze
- Daily Price & Supply Monitoring
- Active involvement in the IATF
- Loan assistance via SB Corporation
- MSME capacity development through webinars
- Issued relevant Memorandum Circulars (M.C.) such as:
 - Unhampered movement of cargoes
 - Establishments allowed to operate during ECQ, MECQ, GCQ and MGCQ
 - Anti-hoarding and panicking
 - Concession on rent
 - Establish minimum health protocols of stores



- a documented procedure that guides an organization to respond, recover, resume and restore itself to a pre-defined level of operation following a disruption.

1.1 Business Management

- Ensure that the responsibilities and authorities for relevant roles are assigned and communicated within the organization.
- Carry out business impact analysis and risk assessment
- Gather necessary information relevant to the nature of the organization's operations.
- Gather and communicate relevant updates.



1.2 Human Resource Management

- Appoint a Health and Safety Manager to perform the following:
 - Actively monitor the development of the pandemic;
 - Coordinate with the management and all employees to ensure effective communication and implementation of procedures;
 - Provide relevant information to employees;
 - Conduct (or appoint an alternate) temperature and symptom monitoring of employees and clients;
 - Monitor closely all employees, clients, and visitors that show symptoms;
 - Ensure availability of adequate supplies;
 - Maintain an updated contact information database of all employees.



1.2 Human Resource Management

- Devise feasible alternative work arrangements;
- Ensure that non-essential business travels are deferred and be updated on travel advisories by the DFA;
- Define clearly management polices on leave of absence, hospitalization, benefits, health insurance, social security benefits, and employees' compensation benefits;



1.2 Human Resource Management

Monitor health conditions of all personnel;

 Implement public health response measures such as contact tracing and social distancing as advised by the DOH.



1.2 Human Resource Management

Sample Notification Form for Employees

Suspected infection ca	ase of employee	
Name:		Location of quarantine:
Position:	Department/Division:	Contact Number:
Address:		
Symptoms:		
Fever		/ Cough re Throat
Shortness of b	_	nny Nose
Others: (specify		
Date and Time of fev	er onset:	
Date and Time of qua	arantine:	
Dute and Time of qui	aronano.	
Travel history with the	e last 14 days	
Countries visited:		
Flights taken:		

I attest that the information provided are true and accurate to the best of my knowledge.

Signature over printed name:

Date:

Health and Safety Manager signature over printed name



1.3 Process and business functions

- The organization shall identify critical business functions and designate employees to carry out appropriate functions (Work from home, Skeleton Workforce, Alternating schedules or shifting schemes);
- Paperless and cashless transactions are encouraged;
- Devise alternatives in the conduct of meetings/trainings/seminars (virtual);



1.3 Process and business functions

- Develop client and employee screening procedures for individuals entering the workplace (temperature reading, sanitation of hands and footwear);
- Implement the use of a health screening form for employees and visitors (via web/mobile app, or actual printed forms);
- Maintain cleanliness of the office environment and arrange regular disinfection protocols throughout the workplace.



Dear Sir/Ma'am:

As a precautionary measure to protect staff and visitors within the premises from COVID-19, we seek your participation to provide the following details:

Company Name Here		Company Office Address Here	
Name:		Contact Number:	
Address:		Nationality:	
Purpose of visit:	Client/Customer Scheduled Meeting Others:	Venue:	
Temperature reading:		Recorded by: (Staff name)	

Sample Health Screening Form

Self Declaration Form:

1	Do you have the following symptoms? (tick the relevant boxes)
	Fever Dry Cough
	Sore Throat
	Shortness of breath Runny Nose
	Others: (specify)
2	Have you been in contact with a confirmed COVID-19 patient/ patient
	under investigation for COVID-19 within the past 14 days?
	Yes No
3.	Have you been to China or other affected countries within the past 14
	days?
	Yes No
	If yes, please indicate:
	Country:
	Duration of visit:

I attest that the information provided are true and accurate to the best of my knowledge.

Signature over printed name:



Thank you

Source: DTI Bureau of Philippine Standards