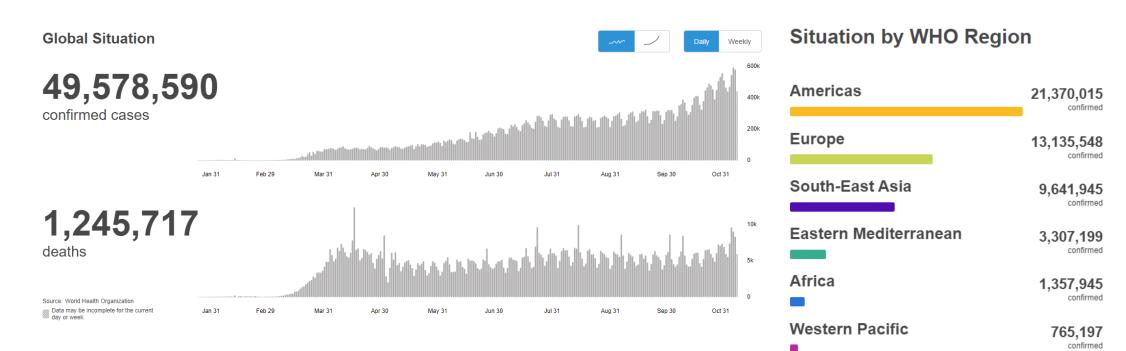


# **BUSINESS CONTINUITY PLANNING**

amidst Coronavirus Disease 2019 (COVID-19)



## **Current Situation**

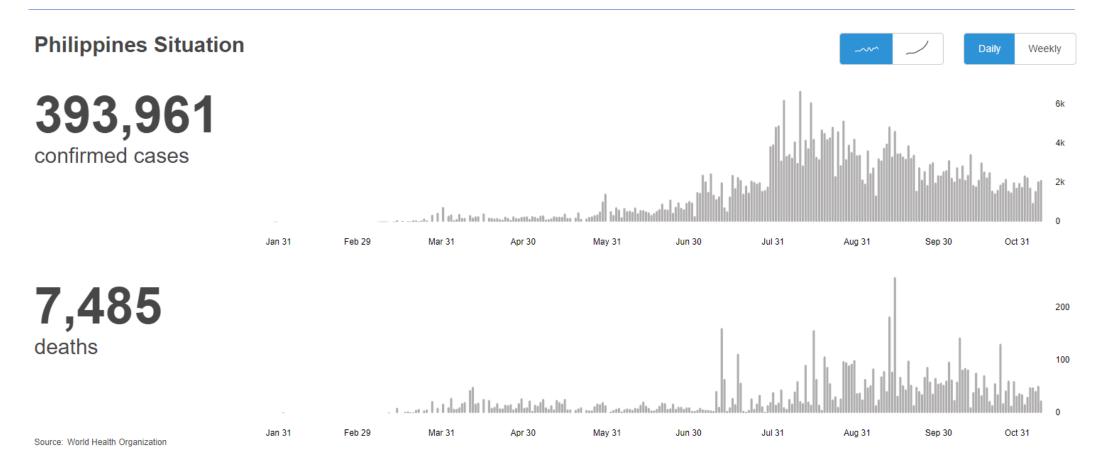


Source: World Health Organization

Data may be incomplete for the current day or week.



## **Current Situation**





# [DTI] Response/s to the PH State of Calamity

- Issued and implemented Price Freeze
- Daily Price & Supply Monitoring
- Active involvement in the IATF
- Loan assistance via SB Corporation
- MSME capacity development through webinars
- Issued relevant Memorandum Circulars (M.C.) such as:
  - Unhampered movement of cargoes
  - Establishments allowed to operate during ECQ, MECQ, GCQ and MGCQ
  - Anti-hoarding and panicking
  - Concession on rent
  - Establish minimum health protocols of stores



- a documented procedure that guides an organization to respond, recover, resume and restore itself to a pre-defined level of operation following a disruption.

### 1.1 Business Management

- Ensure that the responsibilities and authorities for relevant roles are assigned and communicated within the organization.
- Carry out business impact analysis and risk assessment
- Gather necessary information relevant to the nature of the organization's operations.
- Gather and communicate relevant updates.



#### **1.2 Human Resource Management**

- Appoint a Health and Safety Manager to perform the following:
  - Actively monitor the development of the pandemic;
  - Coordinate with the management and all employees to ensure effective communication and implementation of procedures;
  - Provide relevant information to employees;
  - Conduct (or appoint an alternate) temperature and symptom monitoring of employees and clients;
  - Monitor closely all employees, clients, and visitors that show symptoms;
  - Ensure availability of adequate supplies;
  - Maintain an updated contact information database of all employees.



### **1.2 Human Resource Management**

- Devise feasible alternative work arrangements;
- Ensure that non-essential business travels are deferred and be updated on travel advisories by the DFA;
- Define clearly management polices on leave of absence, hospitalization, benefits, health insurance, social security benefits, and employees' compensation benefits;



### **1.2 Human Resource Management**

Monitor health conditions of all personnel;

 Implement public health response measures such as contact tracing and social distancing as advised by the DOH.



#### **1.2 Human Resource Management**

#### Sample Notification Form for Employees

Suspected infection ca	ase of employee	
Name:		Location of quarantine:
Position:	Department/Division:	Contact Number:
Address:		
Symptoms:		
Fever		/ Cough re Throat
Shortness of b	_	nny Nose
Others: (specify		
Date and Time of fev	er onset:	
Date and Time of qua	arantine:	
Dute and Time of qui	aronano.	
Travel history with the	e last 14 days	
Countries visited:		
Flights taken:		

I attest that the information provided are true and accurate to the best of my knowledge.

Signature over printed name:

Date:

Health and Safety Manager signature over printed name



### **1.3 Process and business functions**

- The organization shall identify critical business functions and designate employees to carry out appropriate functions (Work from home, Skeleton Workforce, Alternating schedules or shifting schemes);
- Paperless and cashless transactions are encouraged;
- Devise alternatives in the conduct of meetings/trainings/seminars (virtual);



### **1.3 Process and business functions**

- Develop client and employee screening procedures for individuals entering the workplace (temperature reading, sanitation of hands and footwear);
- Implement the use of a health screening form for employees and visitors (via web/mobile app, or actual printed forms);
- Maintain cleanliness of the office environment and arrange regular disinfection protocols throughout the workplace.



#### Dear Sir/Ma'am:

As a precautionary measure to protect staff and visitors within the premises from COVID-19, we seek your participation to provide the following details:

Company Name Here		Company Office Address Here	
Name:		Contact Number:	
Address:		Nationality:	
Purpose of visit:	Client/Customer Scheduled Meeting Others:	Venue:	
Temperature reading:		Recorded by: (Staff name)	

#### Sample Health Screening Form

#### Self Declaration Form:

1	Do you have the following symptoms? (tick the relevant boxes)
	Fever Dry Cough
	Sore Throat
	Shortness of breath Runny Nose
	Others: (specify)
2	Have you been in contact with a confirmed COVID-19 patient/ patient
	under investigation for COVID-19 within the past 14 days?
	Yes No
3.	Have you been to China or other affected countries within the past 14
	days?
	Yes No
	If yes, please indicate:
	Country:
	Duration of visit:

I attest that the information provided are true and accurate to the best of my knowledge.

Signature over printed name:



# Thank you

Source: DTI Bureau of Philippine Standards