

**FORM A-I**  
**DETAILS OF AGENCY PERFORMANCE INDICATORS AND ACCOMPLISHMENTS**

DEPARTMENT/AGENCY : OFFICE OF THE CABINET SECRETARY (OCS)/COOPERATIVE DEVELOPMENT AUTHORITY

Major Final Outputs (MFOs)	Performance Indicator 1	FY 2016 TARGET for Performance Indicator 1	FY 2016 ACCOMPLISHMENT for Performance Indicator 1	Performance Indicator 2	FY 2016 TARGET for Performance Indicator 2	FY 2016 ACCOMPLISHMENT for Performance Indicator 2	Performance Indicator 3	FY 2016 TARGET for Performance Indicator 3	FY 2016 ACCOMPLISHMENT for Performance Indicator 3	Performance Indicator 4	FY 2016 TARGET for Performance Indicator 4	FY 2016 ACCOMPLISHMENT for Performance Indicator 4	REMARKS
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)
<b>A. Major Final Outputs (MFOs)</b>													
MFO 1- Technical Advisory Services	No. of technical services rendered	46,925	67,110	No. of registration applications & renewals/ amendments acted upon	1,875	3,019	No. of sites, facilities & financial records monitored and/or inspected w/ reports issued	71,860	74,062	No. of violations or complaints acted upon and reports issued	200	566	
MFO 2 - Regulation of Cooperatives													
	Percentage of clients who rated the technical services as good or better	80% of clients rated the TAS as good or better	117%	Percentage of cooperative registration applicants that rated the process as good or better	70% of applicants whose applications were processed rated the process as good or better	141%	Percentage change in violations detected	50% of change in violations detected	115%	Percentage of non-complaint cooperatives complying w/ sanctions and/or directives	60% of cooperatives issued SCO, Notice of Non-Compliance	79%	
	Percentage of technical services rendered w/in 3 days after request	80% of technical assistance services rendered w/in 3 days after request	122%	Percentage of registration applications acted upon w/in 45 days from date of receipt of complete documents	80% pf applications are acted upon w/in 45 days from date of receipt of complete documents	88%	Percentage of cooperative inspected and/or examined w/in the year	85% of operating cooperatives	97%	Percentage of violations/ complaints acted upon w/in 15 days after knowledge of violation or upon receipt of complaint	80% of violations or complaints received	125%	
<b>B. Support To Operations (STO)</b>													
STO	QMS Certification or Operations Manual			STO Indicator for the Priority of the Agency Head									
Delivery Unit 1	ISO Certification	16 Offices	100%	4 Info Systems enhanced/developed	4 Info Systems enhanced/developed	100%							Targets in the Cabinet Planning Tool
<b>General Administration &amp; Support Services (GASS)</b>													
BUR	Obligations BUR	90%	98%	Disbursement BUR	99%	99%							
Submission PFM to COA and DBM	BFARs		Submitted	Report on Ageing Cash Advance		Submitted	COA Financial Reports		Submitted				
APCPI and APP	APCPI	16 Offices	100%	Submission of APP	16 Offices	Submitted to the GPPB-TSO covering 16 offices							

Recommending Approval:

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07 MAR 2017  
 Date

07 MAR 2017  
 Date

08 MAR 2017  
 Date