

FORM A-I  
DETAILS OF AGENCY PERFORMANCE INDICATORS AND ACCOMPLISHMENTS

DEPARTMENT/AGENCY : OFFICE OF THE CABINET SECRETARY (OCS)/COOPERATIVE DEVELOPMENT AUTHORITY

Major Final Outputs (MFOs)	Performance Indicator 1	FY 2017 TARGET for Performance Indicator 1	FY 2017 ACCOMPLISHMENT for Performance Indicator 1	Performance Indicator 2	FY 2017 TARGET for Performance Indicator 2	FY 2017 ACCOMPLISHMENT for Performance Indicator 2	Performance Indicator 3	FY 2017 TARGET for Performance Indicator 3	FY 2017 ACCOMPLISHMENT for Performance Indicator 3	Performance Indicator 4	FY 2017 TARGET for Performance Indicator 4	FY 2017 ACCOMPLISHMENT for Performance Indicator 4	REMARKS
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)
<b>A. Major Final Outputs (MFOs)</b>													
MFO 1- Technical Advisory Services	No. of technical services rendered	49,272	85,285	No. of registration applications & renewals/ amendments acted upon	2,062	3,830	No. of sites, facilities & financial records monitored and/or inspected w/ reports issued	65,000	65,668	No. of violations or complaints acted upon and reports issued	250	794	
MFO 2 - Regulation of Cooperatives													
	Percentage of clients who rated the technical services as good or better	80% of clients rated the TAS as good or better	113%	Percentage of cooperative registration applicants that rated the process as good or better	70% of applicants whose applications were processed rated the process as good or better	139%	Percentage change in violations detected	50% of change in violations detected	126%	Percentage of non-complaint cooperatives complying w/ sanctions and/or directives	60% of cooperatives issued SCO, Notice of Non-Compliance	74%	
	Percentage of technical services rendered w/in 3 days after request	80% of technical assistance services rendered w/in 3 days after request	114%	Percentage of registration applications acted upon w/in 45 days from date of receipt of complete documents	80% pf applications are acted upon w/in 45 days from date of receipt of complete documents	81%	Percentage of cooperative inspected and/or examined w/in the year	85% of operating cooperatives	99%	Percentage of violations/ complaints acted upon w/in 15 days after knowledge of violation or upon receipt of complaint	80% of violations or complaints received	119%	
<b>B. Support To Operations (STO)</b>													
STO	QMS Certification or Operations Manual			STO Indicator for the Priority of the Agency Head									
Delivery Unit 1	ISO Certification	16 Offices	100%	4 Info Systems enhanced/developed	4 Info Systems enhanced/developed	100%							
<b>General Administration &amp; Support Services (GASS)</b>													
BUR	Obligations BUR	100%	100%	Disbursement BUR	97.26%	97.26%							5 Delivery units incurred accounts payable of the 2016 PBB due to last minute DBM approval notice dated December 29, 2017
Submission PFM to COA and DBM	BFARs		Submitted	Report on Ageing Cash Advance		Submitted	COA Financial Reports		Submitted				
APCPI and APP	APCPI	16 Offices	For submission to the GPPB-TSO covering 16 offices adopting revised format	Submission of APP	16 Offices	Submitted Agency APP							

Recommendation Approval:

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Approved by:  
ORLANDO R. RAVANERA  
Chairman

Date .

Date

Prepared by:

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Date