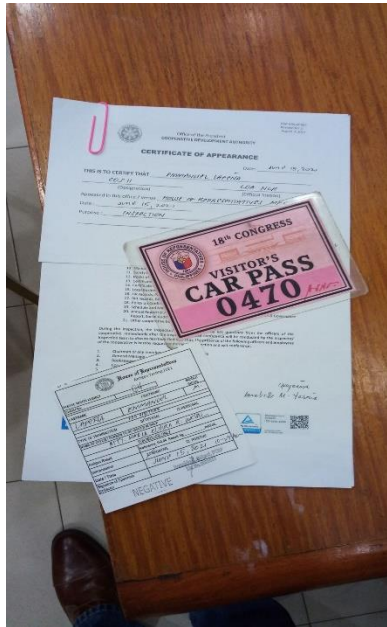


Cooperative's Best Practices

HOUSE OF REPRESENTATIVES MULTI-PURPOSE COOPERATIVE
BRGY. BATASAN, COMMONWEALTH AVENUE, QUEZON CITY



The House of Representatives MPC is a large cooperative, having 6 employees, that caters to almost 1,240 members within the House of Representatives. When COVID-19 pandemic started last 2020, their operation suffered a setback. Many members were not given service. Some withdrew their capital shares for personal needs. Months have past before the cooperative had totally adjusted to the new normal. They introduced online transactions for members benefits. Afterwards, employees of the House of Representatives were allowed to report to work via skeleton work force together with the cooperative employees. The cooperative operation resumed with minimal staff but efficiently served the needs of its members. Thereafter, members were often visiting the office of the cooperative to avail its services, notwithstanding the risks of COVID 19 spread. One measure that the Congress implemented to avoid it was to have a weekly mandatory swab testing to all reporting personnel and selected visitors of the Congress and to the cooperative. The undersigned was one of the few who was entitled of that privilege during the conduct of the annual inspection to the cooperative.

Prepared and submitted by:

EMMANUEL M. LAPEÑA

CDS II – QC Districts 2 and 5