





FY 2021 Performance-Based Bonus Scorecard

COOPERATIVE DEVELOPMENT AUTHORITY

ELIGIBLE Eligible personnel of CDA are entitled to 61.75% of monthly basic salary	 PERFORMANCE RESULTS Achieved 92.31% (12 out of 13) of the Congress-approved performance targets for FY 2021; deficiency due to uncontrollable factors	 PROCESS RESULTS Achieved ease of transaction in 100% (3 out of 3) of its frontline services	 FINANCIAL RESULTS Achieved 83.97% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 99.33% satisfaction rate with 100% #8888 and CCB complaints resolved	
	19 TOTAL SCORE	4 SCORE	5 SCORE	5 SCORE	5 SCORE
	95 TOTAL POINTS	20 POINTS	25 POINTS	25 POINTS	25 POINTS

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 11 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Updating of Citizen's Charter COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Submission and review of SALN COMPLIANT	Freedom of Information (FOI) COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE) COMPLIANT	Posting of Indicative FY 2022 APP-non CSE COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI) COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects* COMPLIANT	

